COMPENSATION EXCLUSIONS

Please note compensation is not payable on the following:

- Inadequately packaged items
- Cash, bank notes, coins, currency notes, deeds and travellers cheques
- Negotiable instruments and securities and bearer securities
- Bullion, precious metals, precious stones or gems jewellery, watches, trinkets or antiques
- Consequential loss
- Fragile items, items containing liquids, semi-liquids, perishables, or articles by their nature liable to damage
- Unlawfully posted items
- Where there has been neglect on the part of the sender
- Any event following delivery
- Any claim for loss or damage lodged more than 6 months after the item was sent

SERVICE SCHEDULE

1. Express Mail Service (EMS)
   Top Priority service to 7 destinations

2. Airmail
   First Class air service to destinations around the world
   Note: Not all available destinations are listed here.
   Delivery subject to airline schedules.

3. Surface Airlifted (SAL)
   Economical but slower service for destinations around the world.
   Note: Not all available destinations are listed here.

OTHER SERVICE OPTIONS

REGISTRATION
- Ideal for added security for important documents
- Separately handled and signed for
- Available for Airmail and Surface items
- Maximum compensation $20.00
- Advice of Delivery available for an additional $2.00
- Full trace for International Registered items

INSURANCE
- Ideal for valuable parcels
- Separately handled and signed for
- Fully traceable
- Available for Airmail, Surface and EMS items
- Available in $150 steps up to a maximum value of $825

POSTAL SERVICES GUIDE

INTERNATIONAL SERVICES FROM SAMOA

EFFECTIVE: AUGUST 2006